

TERMS AND CONDITIONS OF RENTAL

- Yes we do accept Cash, Debit cards and Credit cards (Master card, Master card Electronic, Maestro, Visa and Visa Electron)
- **Credit card rental**, please produce your credit card, drivers licence and your Id document or passport.
- **On cash rental**, South African resident please produce your Id document or passport, drivers licence, proof of residents, proof of income eg: (latest pay slip or 3 months bank statement), and upfront payment.
Tourist, Passport, international drivers licence and upfront payment.
Company's, Registration document (CC or PTY & Ltd), company credit card or 3 months bank statement, and if company send a driver to collect a vehicle, please supply with above documents and authorization letter, sign by director or manager, and driver Id or passport and drivers licence.
- All vehicles are hired out in accordance with the terms and conditions as laid out in the back of rental agreement.
- Key deposit will be required on each rental and is refundable.
- Fuel is not included in the rates.
- Vehicles are hired out with full, half or empty tank and expected to be brought back as hired out and wozani will not be liable for the fuel left in the car.
- If you wish to hire a vehicle with a full tank, fuel deposit will apply.
- 14% of vat is excluded on our rental rates.
- Kilometers are calculated from depot to depot, for unlimited kilometers (speak to branch manager).
- If the client wishes to extend his or her rental period, Wozani must be informed to extend rental period and you must deposit the extension amount to avoid the vehicle being reported stolen.
- A car returned later than an hour will be charged for a full extra day.
- Odometer fails to operate efficiently by reason of having been tampered with, or for any other reason other than mechanical failure. No deposit will be refunded when the renter tempered the odometer and fine will apply.
- Renter and all additional driver's the must be in possession of an unendorsed valid drivers license.
- Cross border to Botswana, Swaziland, Zimbabwe, Mozambique, Zambia, Malawi, Angola and etc. **are not permitted**.
- Authorized country is only **Lesotho** (speak to branch manager for authorisation letter).
- Unauthorised cross border, fine will apply.
- All fines received during hire, are for the account of the renter administration fee will apply.
- There is a charge for negligence driving and if the car is caught driven by an unauthorised driver fine will apply.
- Car must be returned as the same condition as taken.
- If vehicle is returned in excessively dirty state the renter will be liable for the full cost of cleaning the vehicle.
- Refund takes three to seven day's
- Excess waiver does not cover negligence driving, accidents in the gravel roads or theft if the car was parked in a unsuitable place and authorized driver.
- Waiver does not cover damages to windscreens, tyres, rims, wheel caps, radio, over hit and towing charges.
- Minimum age for renter is from 25 years.
- Drivers license must be valid for a minimum of two years.
- One way rentals must be confirmed in advance and may be subject to drop charges, payable upfront. We will advise you on the approximate costs after we receive your booking request.
- Mechanical, difficulties or accidents In the case of breakdown or mechanical, you must call Wozani Car Rental immediately Wozani must give authority for repairs or replacement of a car. If you are involved in an accident the local police and Wozani must be inform. And keep copies of all relevant documentation eg, full names for another vehicle driver, contact detail, model of the vehicle, registration number, time, address and case Number from police.
- With all damages, theft or accidents to vehicle an administration and excess fee will apply.